

INFINION Deploys Policy Bot for SEPLAT

CHALLENGE

Seplat Energy was in need of a centralized access to to company policies for employees while leveraging AI for direct, explanatory insights into those policies.

SOLUTION

INFINION developed and initiated the deployment of scalable Azure-based solution that included migrating Advanced Document Intelligence from on-premises to enhance search capabilities using cutting-edge technology.

RESULTS

- Natural Language response to customer prompts
- Swift and accurate resolution of customer queries
- Increased Productivity of Customer Success staff



AT A GLANCE

COUNTRY

Nigeria

CUSTOMER SIZE

Large (1000 - 9999 employees)

INDUSTRY

Financial Services

BUSINESS AREA

Data and AI

SOLUTIONS

- Logic App
- Azure Monitor
- Azure OpenAI