

Access ARM Pension Achieves Seamless Data Migration on Dynamics 365 CRM

CHALLENGE

Access ARM Pension required the migration of data from their existing ARM Pension Production environment to the Access ARM Pension UAT environment on the Dynamics 365 CRM platform.

SOLUTION

- Executing a detailed migration plan, transferring all specified tables from the ARM Pension Production environment to the Access ARM Pension UAT environment
- Verifying and validating Power BI licenses and user access levels at both the tenant and workspace levels
- Recreating workspaces in the new tenant, establishing data connections, and republishing reports and dashboards to ensure full functionality
- Thoroughly documenting departments, users, and access levels
- Providing post-migration monitoring, user feedback collection, and role-level security audits to address any issues and ensure the new environment operates smoothly

RESULTS

- Successful migration of all requested data to the UAT environment without data loss, corruption, or downtime
- Unified view of customer data, enabling more personalized and efficient customer service
- Sensitive data is accessible only to authorized users



AT A GLANCE

COUNTRY

Nigeria

CUSTOMER SIZE

Large (1000 - 9999 employees)

INDUSTRY

Banking and Finance

BUSINESS AREA

Business Applications

SOLUTIONS

- Dynamics 365